

Service card

Request Technical Support for Systems and Applications

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Providing technical support to users of systems and applications provided by the Department of Finance, addressing technical faults, and following up on the implementation of technical solutions.

Service details

Expected Time	5 working days
Fees	None
Customer Type	Government · Business
Service Channels	Website

Service Process

- 1 Login to the Department of Finance website
- 2 Click on the list of services and then select the service of requesting technical support for systems and applications
- 3 Click on the "Start Service" button
- 4 Login with your digital ID
- 5 Fill out the digital form to request technical support for systems and applications
- 6 Submit the application

Required Documents

- Attach a screenshot or any relevant document that provides a clear description of the issue.

Reference Data

- Service-Owning Department: Financial Systems Technology Management
- Service Structure: Main
- Service Nature: Procedural
- Target Customer Segments: Government Entities

Service page:

<https://ajmandof.ae/en/services/support-and-consultation-services/request-technical-support-for-systems-and-applications/>